

2019 Ecsite Directors Forum 13-15 November, Trondheim, Norway

General Conditions

Whilst the programme is correct at the time of publication, Ecsite reserves the right to amend the programme at any time.

You may be photographed or filmed at the event and your image used in brochures, emails, films, on social media and on the Ecsite website. Should you not wish to have your image used, please contact the Ecsite team.

It is the delegate's own responsibility to apply for and secure a Visa for entry into Norway. Ecsite is happy to provide supporting documentation for your application, however we recommend that you apply for your Visa at least 10 weeks prior to the event. Read our cancellation policy below carefully in case you register BEFORE getting your Visa. Without previous written arrangement, cancellation rules will be applied without exception.

An accommodation offer for this event has been arranged at the Radisson Blu Royal Garden Hotel. Participants wishing to take advantage of this offer are solely responsible for booking their own accommodation, for which charges are to be paid separately, directly to the hotel.

Neither Ecsite nor the Vitensenteret I Trondheim are responsible for injuries to participants during the event. Norwegian law will apply in case of incidents.

Participants are responsible for any damage they cause to premises during the event.

In case of proven professional error/fault, the liability of Ecsite and Vitensenteret I Trondheim is limited to the withdrawal of the invoice. Any dispute arising from the execution of this invoice will be settled under Belgian law. The courts of law of the district of Brussels are exclusively competent to take cognisance of any possible disputes.

Terms of Payment

Up to 15 days after your registration, the Vitensenteret I Trondheim will send you the invoice that you are kindly asked to pay within 30 days and by 6 November 2019 at the latest, by bank transfer. Possible bank charges related to the payment are to be paid by the customer.

Cancellation/Refund Policy

Cancellations must be done in written to info@ecsitem.eu and are only refunded if they are sent before 4 November 2019, midnight CET. After this date, no refund will be granted and full payment stays due.

Ecsite shall not be liable for any disruption either to the event's or attendees' travel arrangements due to force majeure events and no refunds will be made, either in part or full, for cancellations due to such circumstances.

Circumstances amounting to force majeure include any event which could not be foreseen or forestalled, not even with all due care, including, but not limited to, war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, volcanic ash clouds and all similar events.

Substitution Policy

Substitutions are allowed with written authorisation of the registrant who is unable to attend and provided that the new attendee is a Senior Manager. All substitutions must be made in writing to info@ecsitem.eu.

Privacy

Ecsite will receive personal data of the participants. Ecsite will process the received personal data as data controller. For the execution of the contract or to comply with legal obligations, the personal data may be transferred to selected third parties. Ecsite ensures that the received personal data of the participants are being processed and transferred in accordance with the provisions and principles of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR").

According to the GDPR, the participant shall always have the right to request data access, inspection, data rectification or erasure, information, data portability, objection, limitation to the processing of the data relating to him and to be forgotten upon written request, in accordance with the applicable legal provisions. For more information about this subject, we refer to our [privacy policy](#), which can be consulted on our website. For any questions, requests or complaints about privacy: info@ecsitem.eu.