

Call for volunteers: join the Ecsite Online Conference backstage!

The <u>2021 Ecsite Online Conference</u>, the largest European science engagement conference, will take place on 9-11 June. The 2021 edition will take place online, on the <u>Hopin platform</u>. Ecsite is looking for volunteers to help the Conference speakers with any technical support. No need to know the Ecsite Conference or Hopin to apply to this challenge! Keep reading to find out the profile of the ideal candidate, the application process and more about the Conference and Ecsite.

Profile of the volunteer

- Tech savvy
- Fluent in English
- Customer-oriented
- Currently enrolled in a University degree
- Free on 14 May (09.00 10.00 CEST) for a onboarding meeting

- Free on 14 May (12.00 13.00 CEST) for a tech run
- Free on 24 or 25 May (exact time to be chosen by you) to experience the platform
- Free on 9 to 11 June (from 10.00 to 18.30 CEST)

What's in it for you

- A free ticket to attend the Ecsite Online Conference!
- Attend conference sessions and enjoy state of the art science communication content.
- You'll be free to attend the networking moments, as well as all the entertainment events.
- Free Hopin training an online Conference venue.
- Experience what it means to be on the backstage of the largest European science engagement conference.

Task description

Each volunteer will be assigned three Conference sessions a day (12.30 CEST, 15.00 CEST and 16.00 CEST). Each session lasts 45 min. Possibly we might need extra help with the entertainment programme on Friday 10 June at 17.00 CEST.

The role is to provide technical support when needed, provide information to attendees (via the chat) and collect some information from the session. Here is a list of tasks we can already foresee:

Technical support

- Help speakers and convenors with issues they might have
- Direct to Helpdesk when it's beyond the volunteer's capabilities
- Liaise with the Ecsite team

Communications to participants

- Add to the session chat any needed links (eg if that specific session is happening on zoom)
- Let everyone know when the session is coming to an end and where they should head to (e.g conference auditorium, networking carousel,...)
- Ask for feedback to the session (via a poll or a form)

Collect information from the session

• Keep a record of the general mood, problems, feedback,...

Entertainment programme

• We might need some extra hand soon our "not-so Nocturne" event, to help us share some videos in rooms, but we will confirm this soon!

Application process

Send an email to Ines Montalvao, the Conference Experience Coordinator (imontalvao@ecsite.eu) with the following information:

- Your motivation
- Your tech skills
- Your equipment (assuring a good internet connection & tech support)

Deadline to apply is 11 May.

More about Ecsite

Ecsite connects, inspires and empowers science engagement organisations and professionals, extending the reach and strengthening the impact of their work.

It brings together more than 320 organisations all committed to inspiring people with science and technology and driving science engagement forward with professional events, projects and publications.

Through Ecsite, members take part in European projects, work together on key topics, share knowledge and make their voices heard.

More about the 2021 Ecsite Online Conference

Everyone committed to inspiring people with science and technology is invited to join the <u>largest European science engagement conference</u> and meet with 1,200+ peers. The Ecsite Conference is an unique professional development opportunity, offering an intense mix of intellectual stimulation, purposeful and creative sessions, business opportunities, and unparalleled networking all true to the spirit of the Ecsite community - creative, engaging, open and professional.

Why block out 9-11 June 2021, each day from 12.00 to 18.00 CEST in your agendas?

- Meet 1,200+ professionals, make new contacts and say hi to old friends; private video chats, public conversations, interactive sessions and social events are just some of the many ways to network at the Conference.
- Be inspired by high-profile speakers and many parallel sessions carefully curated to cover a broad range of topics - from global challenges such as the pandemic and the climate crisis, to recurrent discussions on equity, informal learning, audience research and more. Find out more on the latest research in science and science engagement, or collect best practices related to the digital transformation, operations, marketing...
- Explore the Conference's Business Buzz and discover exhibitions, products, services and projects. Exhibitors will deliver live Q&As, training sessions, product demos - a unique chance to make business when travelling isn't possible.
- Have fun! The Ecsite Conference is well known for its open and vibrant feel, with unmissable social events, out-of-the-box session formats, and a passionate community open to welcome new voices, test new concepts, merge disciplines and drive the science engagement field forward.