



2024 Ecsite Conference 5 - 8 June, Ljubljana, Slovenia

Ecsite aisbl
AVENUE LOUISE 89/7, 1050 BRUSSELS, BELGIUM
VAT BE0443655135
PHONE +32 2 649 7383,
info@ecsite.eu, www.ecsite.eu

GENERAL TERMS AND CONDITIONS

Disclaimer

Whilst the programme is correct at the time of publication, Ecsite reserves the right to amend the programme at any time.

Ecsite reserves the right to make changes in the location of a session due to organisational reasons.

Pre-Conference workshops are allocated on a strictly first-come, first-served basis. We reserve the right to cancel your place in your chosen Pre-Conference workshop if payment is not received on time. No registrations and no changes to Pre-Conference workshop registrations can be made after Wednesday 22 May 2024.

You may be photographed or filmed at the event and your image used in brochures, emails, films and on the Ecsite website. Should you not wish to have your image used, please contact the Ecsite team.

It is the delegate's own responsibility to carefully check the official regulations linked to the sanitary situation to leave their own country and to enter Slovenia prior to and at the time of the event. Please read our cancellation policy below carefully. Cancellation rules will be applied without exception for late cancellations due to a lack of respect or a lack of knowledge of official travel rules.

It is also the delegate's own responsibility to apply for and secure a Visa for entry into Slovenia if required. Ecsite is happy to provide supporting documentation for your application, however, we recommend that you apply for your Visa at least ten weeks prior to the Conference. [Read our cancellation policy below carefully in case you register BEFORE getting your Visa. Without previous written arrangement, cancellation rules will be applied without exception.](#)

Neither Ecsite nor Kersnikova Institute are responsible for injuries to participants during the event. Slovenian law will apply in case of incidents.

Participants are responsible for any damage they cause to Pre-Conference, Conference or social events premises. In case of proven professional error/fault, the liability of Ecsite is limited to the withdrawal of the invoice. Any dispute arising from the execution of this invoice will be settled under Belgian law. The courts of law of the district of Brussels are exclusively competent to take cognisance of any possible disputes.

Terms of Payment

Full payment of the registration is due within 14 days of the invoice date.

Possible bank charges related to the payment are to be paid by the customer.

Your e-ticket will only be activated and validated when the full payment has been received.

Cancellation Policy

All cancellations must be made in writing to info@ecsite.eu.

- Between Wednesday 14 February and Wednesday 17 April 2024: free cancellation

- Between Thursday 18 April and Wednesday 22 May 2023: submitted to a charge of 50% of the fee

- **After Wednesday 22 May 2023: no refund granted, and full payment is still due.**

In case of no-show without written cancellation sent within above deadline, no refund will be granted, and full payment is still due.

Ecsite shall not be liable for any disruption either to the conference or attendees' travel arrangements due to force majeure events and no refunds will be made, either in part or full, for cancellations due to such circumstances.

Circumstances amounting to force majeure include any event which could not be foreseen or forestalled, not even with all due care, including, but not limited to, war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, volcanic ash clouds and all similar events.

Substitution Policy

Substitutions are allowed with written authorisation of the registrant who is unable to attend. All substitutions must be made in writing to info@ecsite.eu.

Privacy

Ecsite will receive personal data of the participants. Ecsite will process the received personal data as data controller. For the execution of the contract or to comply with legal obligations, the personal data may be transferred to selected third parties. Ecsite ensures that the received personal data of the participants are being processed and transferred in accordance with the provisions and principles of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR"). According to the GDPR, the participant shall always have the right to request data access, inspection, data rectification or erasure, information, data portability, objection, limitation to the processing of the data relating to him and to be forgotten upon written request, in accordance with the applicable legal provisions. For more information about this subject, we refer to our privacy policy, which can be consulted [on our website](#). For any questions, requests or complaints about privacy: info@ecsite.eu.