

GENERAL TERMS AND CONDITIONS

Privacy

Ecsite will receive personal data of the exhibitors and the participants. Ecsite will process the received personal data as data controller. For the performance of the contract or to comply with legal obligations, the personal data may be transferred to selected third parties. Ecsite ensures that the received personal data of the exhibitors and the participants is being processed and transferred in accordance with the provisions and principles of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR"). According to the GDPR, the exhibitor and the participant shall always have the right to request data access, inspection, data rectification or erasure, information, data portability, objection, limitation to the processing of the data relating to him and to be forgotten upon written request, in accordance with the applicable legal provisions. For more information about this subject, we refer to our privacy policy, which can be consulted on www.ecsite.eu. For any questions, requests or complaints about privacy: info@ecsite.eu

Please note that by booking a Business package and registering to attend to the Ecsite Online Conference, all exhibitors and participants are also agreeing to the privacy policy of Hopin (<https://hopin.com/privacy>).

Disclaimer

You may be photographed or screenshots may be taken at the event and your image used in brochures, emails, films and on the Ecsite website. From time to time, the organisers may also choose to record elements of the event for use as a resource in Ecsite's communications.

Ecsite is not responsible for injuries to exhibitors or participants during the Ecsite Online Conference, which will take place online.

Furthermore, Ecsite is not responsible for any local online connection issues that exhibitors and participants may encounter during the Ecsite Online Conference and it is exhibitors' and participants' responsibility to ensure they have working internet and the correct equipment required ahead of the event.

Exhibitors and participants are responsible for any damage they cause to any working locations during the Ecsite Online Conference.

In case of proven professional error/fault, the liability of Ecsite is limited to the withdrawal of the invoice. Any dispute arising from the execution of this invoice will be settled under Belgian law. The courts of law of the district of Brussels are exclusively competent to take cognisance of any possible disputes.

Terms of Payment

The payment of the booking is due within 14 days of the invoice date.

Your exhibition page on the Ecsite website will be published as soon as your invoice is paid.

Instructions on how to set up your booth in Hopin's Expo area will be received after your invoice is settled.

All charges are due before services are performed.

Please note that Business packages are subject to the European VAT Directive, and that the customer bears transfer charges.

Cancellation Policy

All cancellations must be requested in writing **only to** ddaras@ecsite.eu

- Between 7 April and 31 May 2021:
Ecsite will refund 50% of the payment.
- After 31 May 2021:
No refund will be issued for cancellations.
- Any confirmed exhibitor who does not attend the live event days will not be eligible for a refund and remains liable for the full Business package fee.